



Client Rights Committee

The Client Rights Committee is comprised of individuals who are either direct clients of services, family members of clients or community professionals. This Committee meets quarterly, 5:30 at the Hal Marshall Center (old Sears building) at 700 North Tryon Street.

The purpose of the Client Rights Committee is to oversee the protection of client rights and well being. The Committee monitors the effectiveness of rights protection methods and provides feedback and recommendations for system improvements.

This Committee is charged with various tasks which includes reviewing information regarding incidents, complaints or investigations regarding client care. This committee also reviews and provides feedback regarding the CSS Client Handbook as well as client rights policies and procedures to assure compliance with applicable laws, rules and standards.

Questions related to information concerning this Committee can be directed to Ginger Little, CSS Substance Use Client Advocate at (704) 614-3000 or ginger.little@mecklenburgcountync.gov